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At page 20, after the last line, please insert the following:

--Fig. 16 is a perspective view of an alternate embodiment of the present invention not only providing for review and analysis of synchronized audio, video and textual transcripts, but also providing audio, video and text on demand via a remote relaying and storage system.

Fig. 17 is a perspective view of an overall transcription system according to the present invention providing billing monitoring, collection and transcription authorization.

Fig. 18 is a block diagram of one embodiment of the network of Fig. 16.--

On page 42, at line 9, please replace "visa" with -vice-.

On page 70, at line 12, please replace "be" with -been-.

On page 70, please delete line 13 and replace it with -accommodate: 1) requests by the

attorneys for incomplete,-.